

Guided Selling

mit der SAP MOCA Methodologie für den Maschinenbau im CTO und CTO+



Webseminar-Serie Sondermaschinen- und Anlagenbau





Model Once – Configure Anywhere: Wie Modellbasiertes Systems Engineering Prozesse in Sales, Service & Logistik vereinfacht

03.09.2021 10:00 - 11:15 Uhr



Guided Selling mit der SAP MOCA Methodologie für den Maschinenbau im CTO und CTO+

10.09.2021 10:00 - 11:15 Uhr



Die Zukunft des Servicegeschäfts im Maschinenbau: Guided Selling und Design and Maintenance for Serviceability

17.09.2021 10:00 - 11:15 Uhr



Hochprofitabel und kundenspezifisch produzieren - Integration aller Change Prozesse im Maschinenbau

24.09.2021 10:00 - 11:15 Uhr



Das intelligente Manufacturing Execution System für den Anlagen- und Sondermaschinenbau

01.10.2021 10:00 - 11:15 Uhr

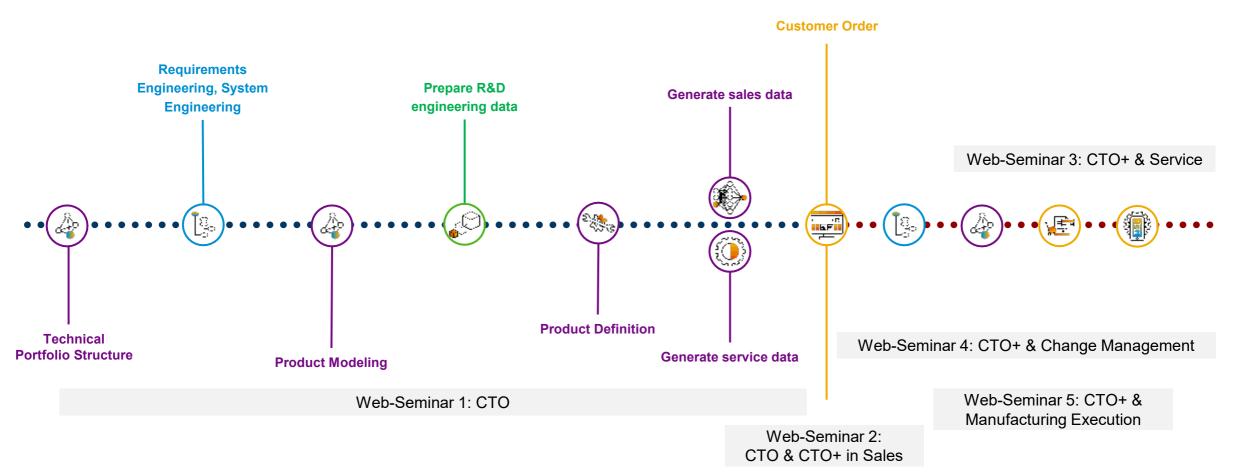
End-to-End Scenario



3

The "Blue" Process
Order Neutral Product Development & Design

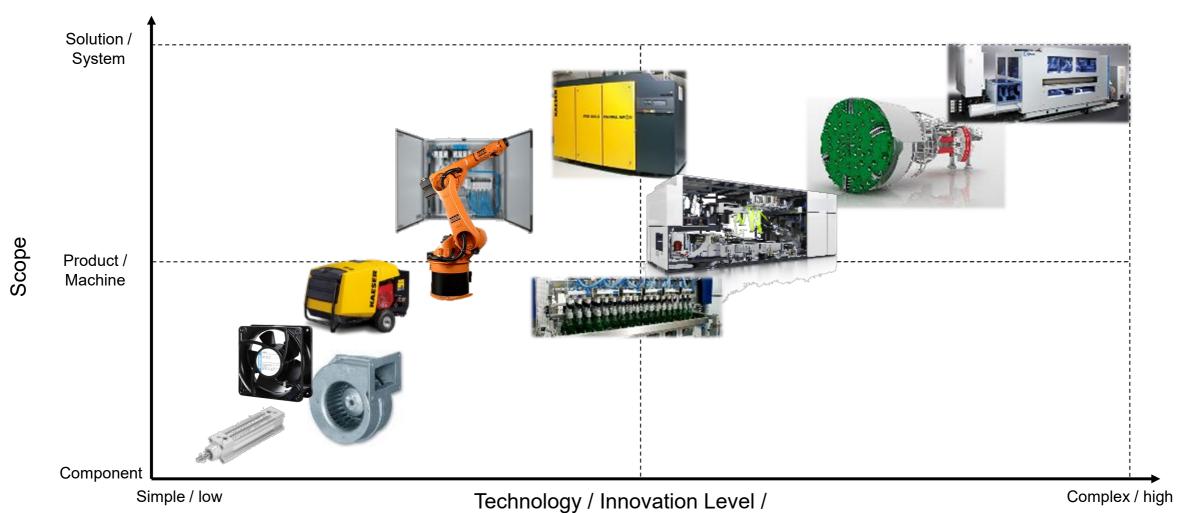
The "Red" Process Order Engineering and Order Management



Product and Business Model

SAP

Scope and Complexity along a continuum

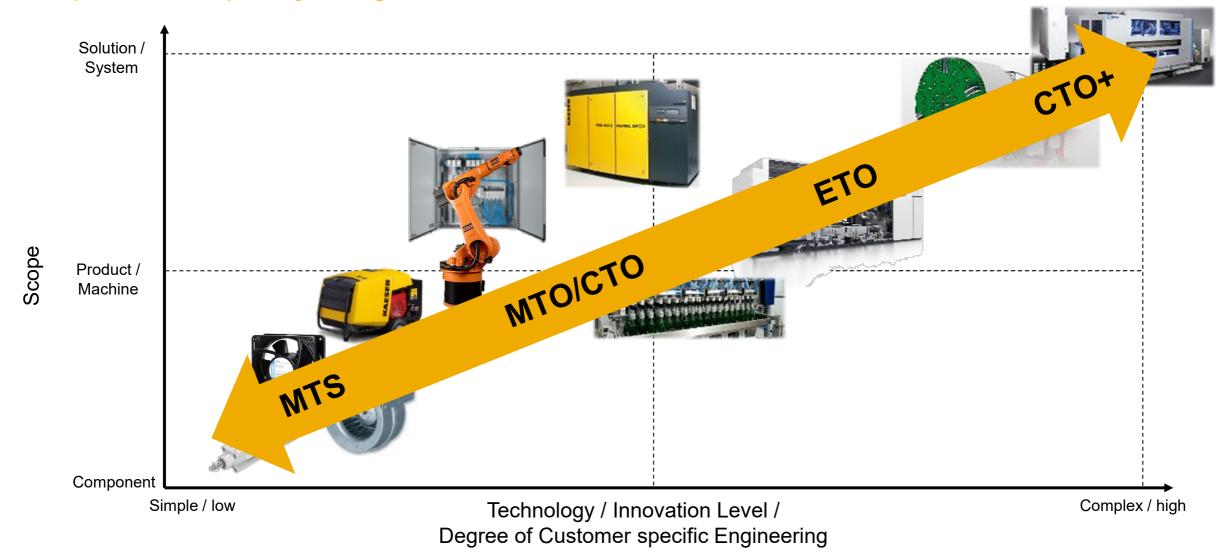


Degree of Customer specific Engineering

Product and Business Model

SAP

Scope and Complexity along a continuum



How to make selling complex products easier





As a Sales Representative Vera is responsible for:

VeraSales Representative

Finding the right product



Creating the quote



Negotiating the price



Changing the order



Webinar 2

Webinar 4

Example – Different parts force different processes





Where does the knowledge come from?





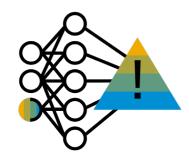
9



PaulaProduct manager

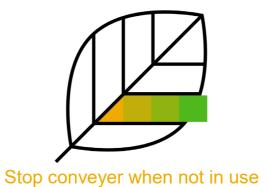
As product manager Paula is responsible to fullfill these requriements:

IIoTConveyer sends technical issue



More power is needed

Sustainablity
Engergy saving



Voice of Customer
Customer centricity



New dimensions required

SAP Product and Process Governance enables



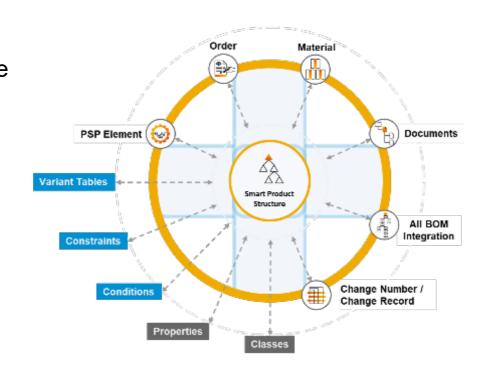
Model Once – Configure and Reuse Anywhere

by using the iPPE Data Model in S/4HANA

Model Once

Configure (Products) anywhere

- Logical Structure & Knowledge Management to drive Variant Configuration
- Synchronized handover
 - Engineering BOM
 - Manufacturing BOM
 - Sales Order BOM
 - Project BOM
 - Service BOM



Reuse (in Process) anywhere

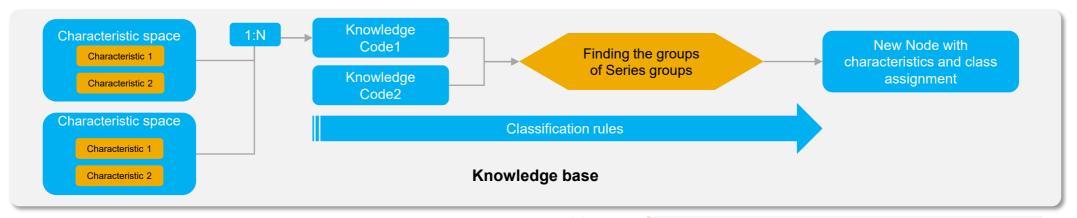
- by Purchasing Integration
- by PP Integration
- by PS Integration
- by SD Integration
- for Sub-Systems
- with Change Number
- in Change Record

Overview PPG - Datacenter



The PPG master data centers at a glance:

- Characteristics Center: Management of characteristics and characteristic spaces at the node.
- 2. Class Center: Management of classes at the node
- Structure Center: Used for rule-based node creation
- Knowledge Center: Used to create and manage GenTab and constrains.



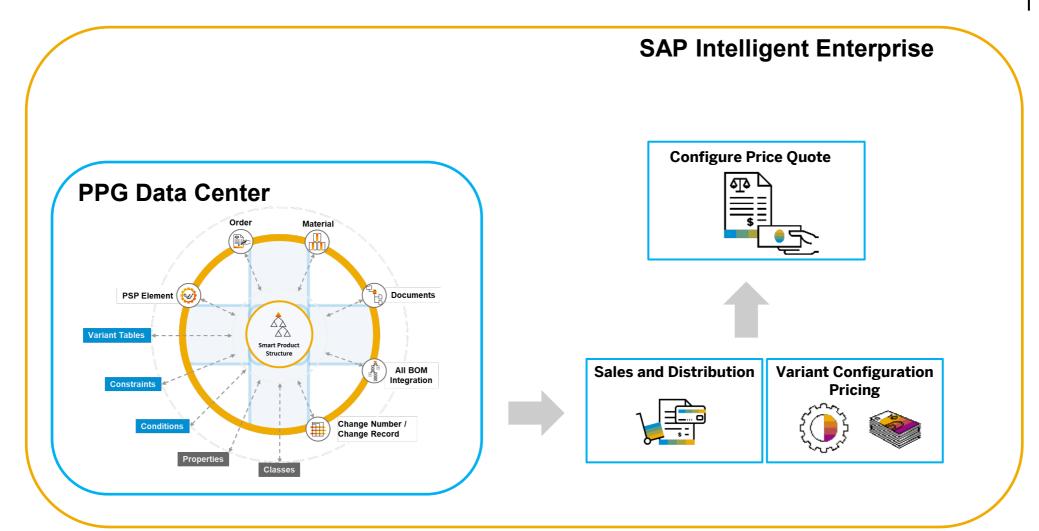
Application example PPG structure setup:

- 1. The characteristic space "STL" was assigned to the node type.
- The characteristic name "P_02_AAO674" was "inherited".
- And contains a "SAP value list
- 4. Currently without "value restriction



Knowledge Provisioning Process





How can Vera use the knowledge in SAP Configure Price Quote

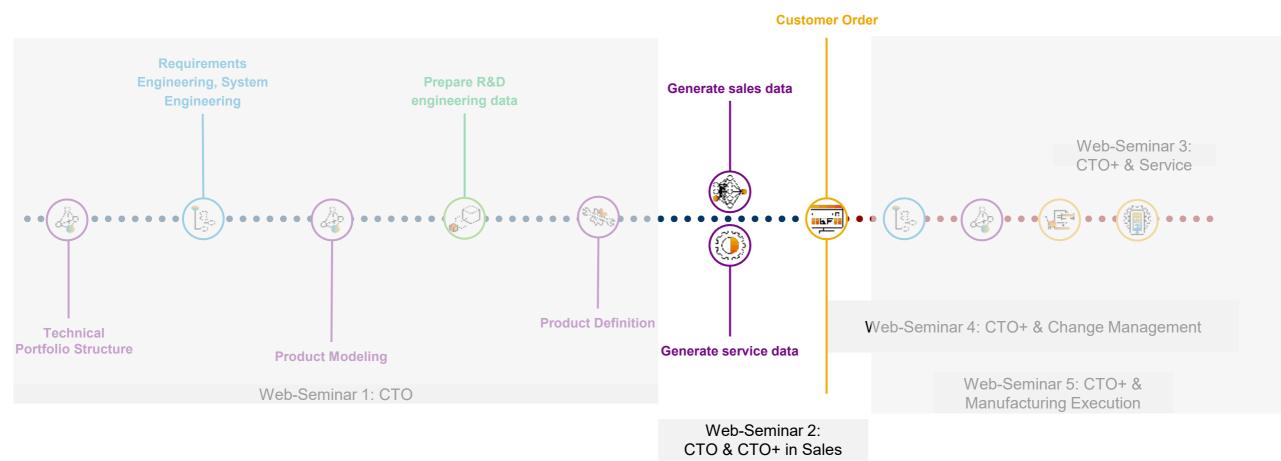


End-to-End Scenario



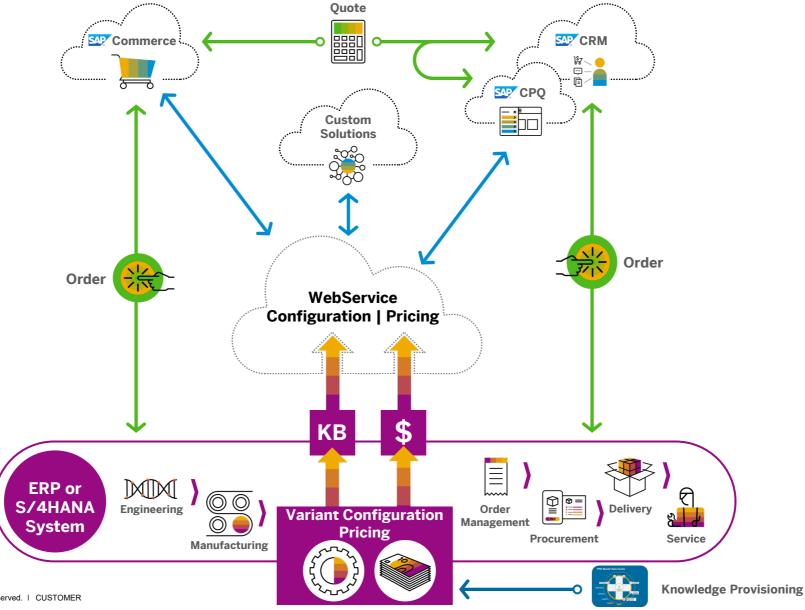
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Order Neutral Product Development & Design

The "Red" Process Order Engineering and Order Management



Model Once - Configure Anywhere

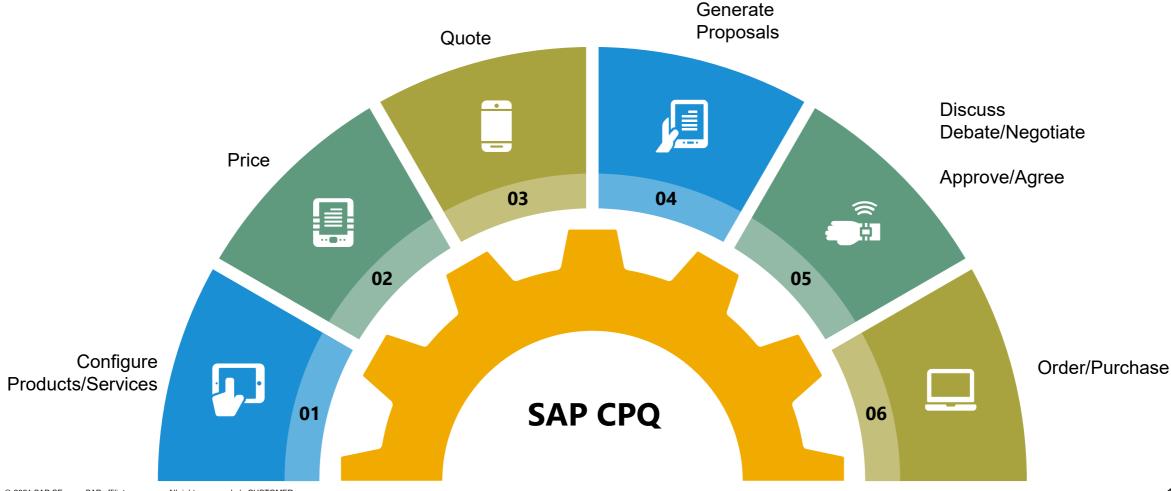




Why SAP CPQ?



Configure Price Quote (CPQ) is a powerful sales tool that enables companies to produce accurate and highly configured sales quotes for customers. It allows sales to sell more and faster as it speeds up and automates the sales cycle.



Summary – The value of MOCA in Sales



	Speed	Simplicity
Sales	 Different sales channels are provided with new knowledge at the same time Fast onboarding of new sales employees 	 Complexity and depth handled in seconds Intuitive guided selling simplifies complex quoting scenarios in CTO+ Integrated Communication with Engineering and Management
Corporate	 Central configuration management Short lead time for sales and production 	 One central Knowledge Base Easy provisioning of knowledge for sales

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